Catskill Center for Independence 6104 State Highway 23 Oneonta, NY 13820 607.432.8000 (Phone/TTY) 607.432.6907 (Fax) <u>www.ccfi.us</u>



Job Description Community Liaison

Qualifications

- 1. A minimum of an Associate's Degree in human services or related field preferred with demonstrated positions of increasing responsibility in job history.
- 2. Must be computer literate with proficiency in Microsoft Suite.
- 3. Experience working with people with disabilities and/or personal experience with a disability preferred.
- 4. Knowledge of programs, services and opportunities available in the community.
- 5. Experience with fundraising and grant writing preferred.
- 6. Knowledge of current laws related to transition and disability, which include but are not limited to: ADA, IDEA, and Rehabilitation Act preferred.
- 7. Ability to function as a member of a team.
- 8. Excellent written and verbal communication skills.
- 9. Self-starter with the ability to organize, coordinate, prioritize and complete a variety of tasks in a timely, efficient manner with minimal assistance.

Responsibilities

- 1. Must know, understand and promote the Independent Living Philosophy.
- 2. Assists administrative staff in promoting and advancing the Center's visibility and positive standing in the community.
- 3. Assists in the identification of emerging needs and unserved/underserved populations within the disability community.
- 4. Develops and maintains effective working relationships with community resources and personnel.
- 5. Maintains an up to date inventory of supplies and equipment which meet state and federal guidelines.
- 6. Maintains records of all approved orders and date of receipt.
- 7. Will obtain, reorder and organize informational materials disseminated by the Center to include but not be limited to Center intake packets, SSA Redbook, Transitional Services Directories, the video library, etc.

- 8. Effectively assist in the preparation, distribution and uploading of informational materials including, but not limited to the Center's newsletter, web site, social media sites, etc. as directed.
- 9. Assists new consumers in the intake process which includes but is not limited to providing necessary assistance in completion of required forms and provides accurate, up to date information.
- 10. Assists new consumers in learning about Center services, appropriate disability related laws, self-determination skills, benefit entitlement options, and the independent living philosophy.
- 11. Ensures direct service staff is appropriately assigned to provide initial follow-up of new consumers and that follow-up is initiated within 5 business days. Ensures supporting documentation is maintained.
- 12. Provides accurate, appropriate information, makes appropriate referrals to other Center staff and other appropriate community agencies.
- 13. Identifies housing opportunities for individuals in need of housing in order to leave a nursing home, as well as for those who have unstable housing after leaving a nursing home.
- 14. Assist eligible Olmstead Housing Subsidy participants through all steps necessary for enrollment, including: filling out housing applications, obtaining household goods and/or support for moving expenses, arranging unit inspections, etc.
- 15. Work cooperatively with applicants, Transition Specialist, Service Coordinator and other appropriate staff and natural supports to ensure an effective transition from nursing home to community living.
- 16. Conducts appropriate follow-up after subsidy is initiated including but not limited to verifying occupancy of unit and continued eligibility for program.
- 17. Works to identify landlords, public housing, and private housing in the region which may be suitable for individuals enrolled in the OHS program in the future.
- 18. Maintain a list of available housing in the region, including degree of accessibility, location, proximity to services, and rental costs.
- 19. Track and report on all activities using the statewide project database.
- 20. Other duties as assigned by the Executive or Assistant Director.